



NEWCASTLE UNITED FOOTBALL CLUB

Re-opening
case study



rise with *sodexo*

Newcastle United Football Club re-opened for small meetings and events under the regional covid restrictions.

The first event to be held in the stadium on reopening was held on Tuesday 27th October in the Barracks Suite which was used as a venue for the Royal College of Physicians exams.

Twenty-four students arrived on site, socially distanced and with single file entry. They were greeted by the event organiser who carried out temperature checks and the sign in procedure before the venue sales manager directed them to the suite. Hand sanitising stations were positioned in reception and outside the suite for the examinees.



Read our Covid-19 Secure Events Information

COMMITTED TO SAFETY

The exam was split across the Barracks Suite which is the largest event space at the club allowing for plenty of social distancing between desks and to ensure there was no more than 30 people in each area including the invigilators. Bins were positioned in each suite for examinees to dispose of their rubbish and all personal belongings were kept at the desks.

Catering was provided for the 5 exam invigilators in a separate suite with tea, coffee and cookies and pre-packed lunches. They were socially distanced allowing

for them to safely remove their masks to enjoy the refreshments and relax during their breaks.

Through out the stadium signage has been posted highlighting the importance of keeping distance and washing and sanitising hands frequently.

At the end of the exam invigilators collected the completed exam papers wearing full PPE and examinees were asked to leave in single file, socially distanced and with hand sanitiser available enroute.

Covid procedures, everything felt safe and secure

The client was extremely happy with the event and sent some great feedback:

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A huge thank you to you and the team for hosting us. The venue was super, and everything went absolutely brilliantly. Your help especially has been invaluable. In terms of COVID procedures everything felt safe and secure too. Our invigilators were also very thankful for lunch and frequent coffee and it was great having the additional space for them to take their mask off

Thanks again – happy to give you any specific feedback about anything you need but I can guarantee everything would receive a glowing report

